

### Kiwoko Hospital Update

WE TREAT, JESUS HEALS



### NEW SEASON OF HOPE FOR KIWOKO HOSPITAL

Most, if not all, may have heard the amazing story of how our founder **Dr lan Clarke** started the hospital against all the odds. It is now 30 years since the work here started in a very humble form. If the whole story of these 30 years were to be written, there would be many chapters, some bright and glorious and others dark and challenging. But underlying it all is a sense of upward progression, with many friends made along the way.

Someone once said that "the journey of a thousand miles begins with one step" but it doesn't end there, and we are still on that journey today. Our first step was one of faith - faith that God was leading specifically. The second step was one of hope that he would supply what was needed, and there after there are many steps involving simple hard work to transform a vision into reality.

At 240 beds, Kiwoko remains a private not for profit, Christ-centred, Church of Uganda Church of Uganda community hospital. With over 400 employees it is one of the biggest organisations in this district. The transformational power of the unit local and beyond is great.

It is strategically placed in an area of great need, being one of four hospitals serving a greater catchment area of 3 districts, namely Nakaseke, Luwero and Nakasongola. These together have a combined population of 800,000 people. As per our last population survey, 50% of these are likely to be 15 years or below. But the hospital's reputation and specialist services draw people from far and beyond these districts.

Over the years there has been much deforestation caused by cutting down trees to make charcoal and clearing land for farming (mainly subsistence). Development has been slow in the area due to the slow recovery following years of war and devastation and rural urban migration of the young. As a result, household incomes remain low while family sizes remain large.



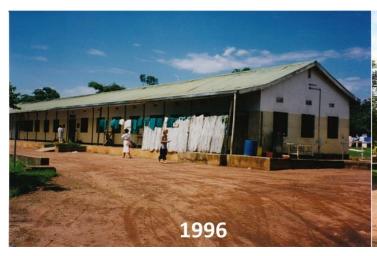


Healthcare financing is largely dependent on the individual, with slow uptake of community insurance schemes, which may become more important in the future. So Kiwoko remains relevant, with its vision to continue providing affordable curative, preventive and promotive healthcare to the community, even in these challenging times.

In order to deliver excellence in healthcare, Kiwoko Hospital attracts and grows exceptionally well-trained healthcare professionals. Our staff are known for their compassionate holistic care, their strong sense of community, non-discriminatory care, as well as for their exceptional clinical skills. Indeed,

training or experience at Kiwoko, when put on someone's c.v. has been known to open doors, because it reflects a certain calibre of person.

Good leadership is vital for the continued sustenance of any organization and we are no exception. In this time of great challenge to leadership and change we have found it prudent to write a series profiling for you our current managers. In this issue we shall focus on the top managers, and in the next, the senior management team. We have been blessed with some exceptionally gifted individuals who exhibit great servant leadership. *The following pages introduce you to some of our leadership team.* 





## DR SERWADDA PETER Clinical Director



In August this year, it will be 20 years since Dr Peter Serwadda joined Kiwoko Hospital. Little did he know that he would be celebrating such a milestone having initially been contracted as a locum medical officer for one month to cover a gap left when one of the Doctors went on leave.

Today, besides a Bachelors of Medicine and Bachelor of Surgery (from MUK), he also holds a Masters of Medicine in Surgery (also from MUK) and Master of Science in Urology (from KCMC-Moshi-Tanzania). Kiwoko for him has been a place where he has done many firsts in his medical career, such as first caesarean section, first laparotomy first prostatectomy and so on. As a result, it is a place very close to his heart. But he also holds a number of firsts for Kiwoko Hospital. The first full time Ugandan surgeon to be employed by the unit, the first full time Ugandan specialist to be recruited, not to mention the first doctor to stay on longer than 10 years. "I am blessed today to work alongside several gifted young specialists who now share the load, so I can be more focused, efficient and effective in my work."

He has served in various leadership positions within the hospital overseeing several units like theatre, laboratory pharmacy, imaging and so on. He has also deputized for several Medical Directors including Dr Nick Wooding, Dr James Nyonyintono and Dr Rory Wilson. He was also the Medical Director in an acting capacity for a period of 18 months between Dr James and Dr Rory, and several other times for shorter periods whilst the others were away on leave.

Dr Peter is a Christian Doctor who firmly believes in the hospital motto "we treat, Jesus heals" because he has seen it happen again and again in many great and small ways. "You cannot spend a year in the medical profession and especially Kiwoko without seeing the impossible happen, what about 20 years!"

Dr Peter is the Clinical Director. He is charged with leading both top management and senior management in the hospital. Outside of work and ministry his extended family is very important to him. He enjoys travelling, meeting new people, seeing new places and trying his hand at various enterprises.

### **Favourite Quote**

"THIS SEASON I AM TAKING INSPIRATION FROM "THE BUCK STOPS HERE!""

### **Favourite Bible Verse**

ROMANS 8:28
"AND WE KNOW THAT IN ALL
THINGS GOD WORKS FOR THE
GOOD OF THOSE WHO LOVE
HIM, WHO HAVE BEEN CALLED
ACCORDING TO HIS
PURPOSE."

It was first given to me in primary by one of my teachers as I left and has become a life verse!

## DR JAMES NYONYINTONO Clinical Programs Manager



Dr James Nyonyintono joined Kiwoko in August 1999 and has spent 19 years in service to the Kiwoko community. He completed his Bachelor of Medicine and Bachelor of Surgery in 1998, (Mak) and completed his Master of Medicine and Surgery in 2007 (Mak). He worked as a Medical Officer at Kiwoko Hospital between 1999 to 2004, within which time he also held a leadership responsibility of Deputy Medical Superintendent then Acting Medical Superintendent for one year.

After his Masters studies, he returned to Kiwoko Hospital due to his keen interest in offering affordable curative and preventive healthcare services to patients in a rural setting, has great interest in innovation and propagating the gospel of Jesus Christ. He has served as a General Surgeon from September 2007 to date. He worked in the neonatal unit gaining a wealth of experience, which led to his appointment to carry on working in the unit even after his further training.

Dr James leads the patient care team at Kiwoko Hospital and collaborates with members of the Medical Staff to identify patient care needs. He spearheads the patient, staff, and health workers' safety program. He is a senior surgeon, with experience in pediatrics and neonatal care. Dr. James is currently doing surgical work, and also overseeing the Maternal and Neonatal programs with his training and hands on skills in the same.

Dr. James resides at Kiwoko Hospital with his wife and two children.

**Favourite Quote** 

See favourite Bible verse!

**Favourite Bible Verse** 

2 PETER 1:3
"HIS DIVINE POWER HAS
GIVEN US EVERYTHING WE
NEED FOR LIFE AND
GODLINESS THROUGH OUR
KNOWLEDGE OF HIM WHO
CALLED US BY HIS OWN
GLORY AND GOODNESS."

# MULANGIRA GEOFREY Human Resource and Administration Manager



Mulangira Geofrey is a Senior Professional in Human Resources (PHRM), with Post Graduate qualifications in Human Resource Management and Bachelors in HRM from Makerere University Business School. He currently manages 412 full time members of staff at Kiwoko Hospital of multi-disciplinary background.

Geofrey joined Kiwoko Hospital in June 2013 as Human Resource and Administration Manager after having worked in a top Uganda company as Head of HR and Administration. He possesses over 10 years senior leadership experience in Human Resource and Administration. He is a member of the Human Resource Managers' Association of Uganda (HRMAU) In addition, he served on the UPMB Executive Management Committee, a faith based national umbrella organization of all health facilities of Protestant Churches in Uganda.

At Kiwoko Hospital, Geofrey is responsible for the formulation and application of Human Resources policies, procedures, and employee/labor relations, as well as employee benefits, workers compensation, recruiting, and HRIS. He also has administrative responsibilities for several support departments in Kiwoko Hospital.

He attains great personal satisfaction in using his knowledge and experience in human resources management, including effective communications, training, coaching, staff development and staff motivation, to nurture Kiwoko Hospital's staff team.

Using industry-leading recruiting tactics, Geofrey has utilized his time at Kiwoko to improve the human resource practices. He now dedicates himself to providing consistent and quality HR expertise that serves the needs at Kiwoko Hospital. He is a member of Kiwoko Hospital's top Management. Geofrey stays at Kiwoko Hospital, is married to Dianah, and they have one baby boy.

### **Favourite Quote**

"IF A MAN CAN WRITE A
BETTER BOOK OR PREACH A
BETTER SERMON OR MAKE A
BETTER MOUSETRAP THAN
HIS NEIGHBOR, EVEN IF HE
BUILDS HIS HOUSE IN THE
WOODS, THE WORLD WILL
MAKE A BEATEN PATH TO HIS
DOOR." Ralph Waldo Emerson,
1871.

### **Favourite Bible Verse**

PHILIPPIANS 4:5
"LET YOUR GENTLENESS BE
EVIDENT TO ALL. THE LORD IS
NEAR."

## MUYIMBA ALEX Finance Manager



Muyimba Alex assumed the position of Finance Manager in January 2014. In addition to overseeing the finance, purchasing, business office, and preparing Kiwoko Hospital's financial reports, he manages a team of 13 finance staff members.

He holds a Masters in Business Administration, and is a Certified Public Accountant (CPA). He was employed by a donor-funded project VEDCO as Finance Manager before coming to the Hospital and has attained over 10 years of senior financial management expertise. He is skilled in reporting and budgeting as well as other finance assignments, particularly in donor-funded, not for profit organizations. He is versatile and sensitive in different administrative demands, but most importantly he is scrupulously honest and is good at initiating systems to reduce or eliminate fraud and delinquency.

Alex resides in Kiwoko, is married to Priscilla Muyimba, and they have three children.

### **Favourite Quote**

"YOU CAN DO WHAT I CANNOT DO. I CAN DO WHAT YOU CANNOT DO. TOGETHER, WE CAN DO GREAT THINGS!" Mother Teresa

### **Favourite Bible Verse**

MATTHEW 6:33

"SEEK THE KINGDOM OF GOD ABOVE ALL ELSE, AND LIVE RIGHTEOUSLY, AND HE WILL GIVE YOU EVERYTHING YOU NEED."

